

General Circular pursuant to the Health Insurance Law (No 11 of 2013) of the Emirate of Dubai

General Circular Number 08 of 2020 (GC 08/2020)

Subject of this General Circular	Covid-19 patients
Applicability of this General Circular	This Circular applies to: <ul style="list-style-type: none">All HIPs (Insurers and TPAs)
Purpose of this General Circular	To advise on COVID-19 patients
Authorized by	Saleh Al Hashimi, CEO, Dubai Health Insurance Corporation
Drafted by	Ali F. Lutfi, Dubai Health Insurance Corporation
Publication date	8/4/2020
This document replaces	Not applicable
This document has been replaced by	Not applicable
Effective date of this General Circular	Immediately upon publication
Grace period for compliance	None

Preamble

We would like to make the payers aware for the comfort and security of all patients in the Emirate of Dubai. That suspected Covid-19 patients or confirmed diagnosed Covid-19 patients either Asymptomatic or with mild symptoms that require very limited medical care can be transferred to alternate accommodations, these may be hotels or apartments.

The medical providers will continue providing medical treatments as necessary as well as medications where applicable and will be submitting claims for these patients. Therefore, payers **are not** allowed to reject any such claims. This initiative will also help in reduction in claims cost.

This drive allows medical facilities to be reserved for patients who require focussed care in a medical facility.